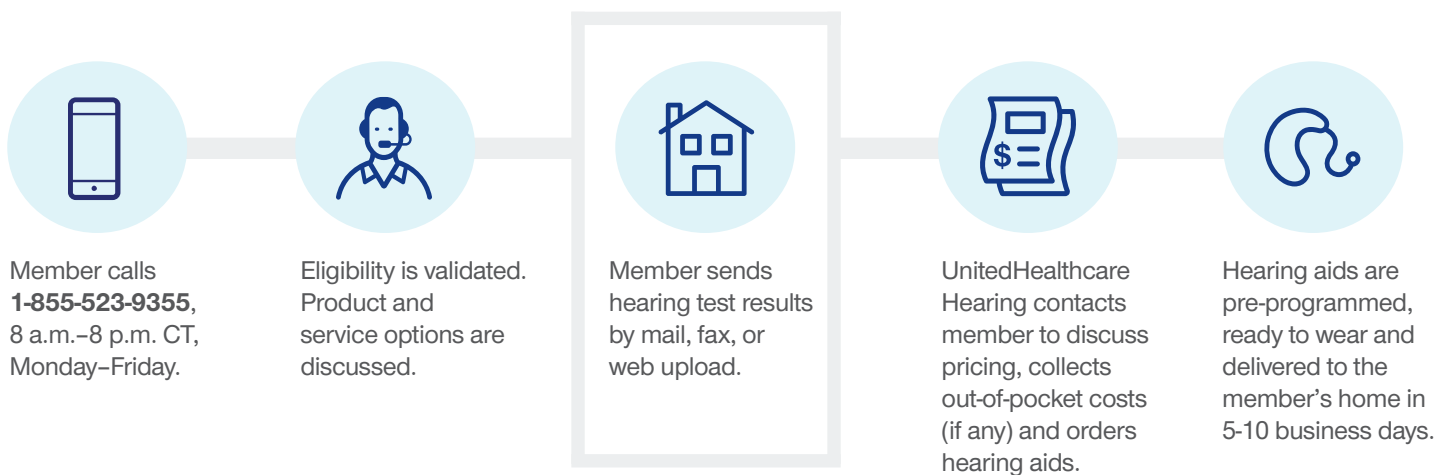


Hearing aid ordering made easier.

Whether members want to order hearing aids without leaving their home or want the personal care of a provider, **UnitedHealthcare Hearing** offers options that make hearing health care more convenient.

1 Home delivery.

If members have had a recent hearing test, they can order hearing aids from the comfort of their home with delivery in 5-10 business days.



Pre-purchase experience

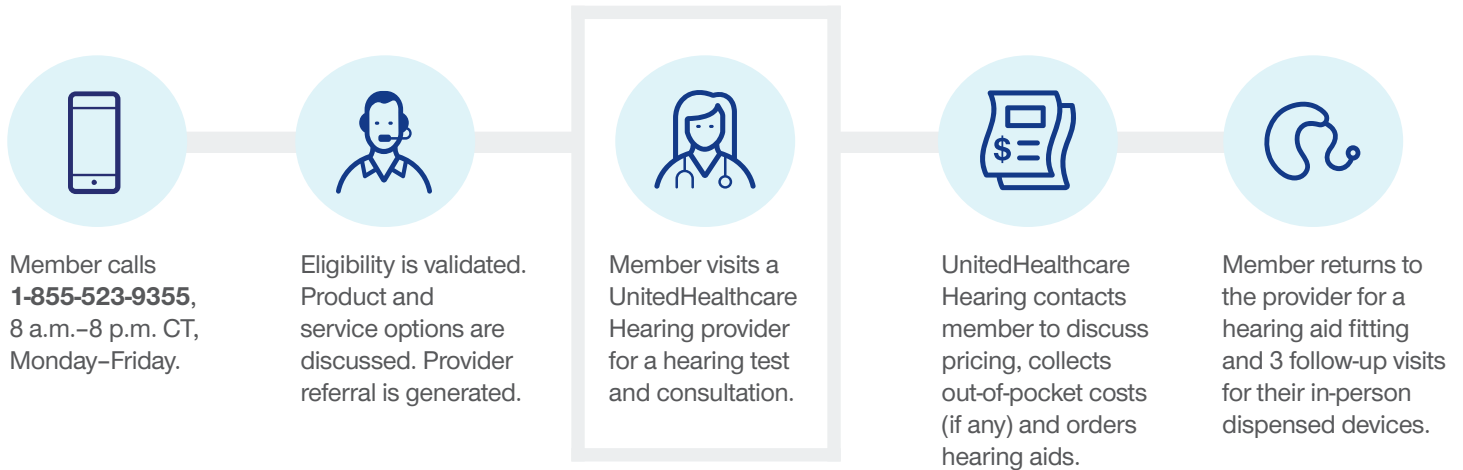
- Members receive support every step of the way from professional hearing counselors.
- Members have access to UnitedHealthcare Hearing's own private-labeled hearing aid brand, **Relate™**, featuring state-of-the-art technology and cutting-edge performance.
- Hearing aids are custom-programmed before delivery and ready to wear; no need for fitting or adjustment.

Post-purchase experience

- Hearing aids ordered through home delivery come with a 70-day trial period and 3-year extended warranty.
- A 1-year supply of batteries is sent to members after the 70-day trial period.
- If an adjustment is desired, there is no cost during the trial period and only a small shipping fee thereafter.
- Members have access to online tutorials, hearing health tips and video chats with hearing providers.
- Hearing professionals are available at 1-855-523-9355 for support.

2 Provider network.

If members need a hearing test, they will receive professional care from an experienced hearing provider at one of more than 5,000 locations nationwide.



Pre-purchase experience

- Members receive support every step of the way from professional hearing counselors.
- Members have access to more than 5,000 provider locations—the largest credentialed network in the country.¹
- A routine hearing test and consultation are included at no cost when purchasing through a UnitedHealthcare Hearing provider.
- Members can choose from hundreds of name-brand and private-labeled hearing aids from major manufacturers.

Post-purchase experience

- Hearing aids ordered through a provider come with a 45-day trial period and 3-year extended warranty.
- A 1-year supply of batteries is sent to members after the 45-day trial period; a 5-year supply of batteries is sent for any premium hearing aid purchase.
- Members receive 3 follow-up visits for their in-person dispensed devices, included within the first year, after the trial period.
- Members have access to online tutorials, hearing health tips and video chats with hearing providers.
- Hearing professionals are available at 1-855-523-9355 for support.



Call UnitedHealthcare Hearing today to learn more.

Call: 1-855-523-9355, TTY 711 | Visit: UHChearing.com



¹ 2019 UnitedHealthcare internal data.

UnitedHealthcare Hearing is provided through UnitedHealthcare, offered to existing members of certain products underwritten or provided by UnitedHealthcare Insurance Company or its affiliates to provide specific hearing aid discounts. This is not an insurance nor managed care product, and fees or charges for services in excess of those defined in program materials are the member's responsibility. UnitedHealthcare does not endorse nor guarantee hearing aid products/services available through the hearing program. This program may not be available in all states or for all group sizes. Components subject to change.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.