

Coronavirus Update #6

* As a reminder to all of our patients we are open for business. While we are focusing on Urgent Care type visits for the most part we are doing primary care visits based on circumstances. We are also continuing to do lab draws. Anyone who wishes to not enter the building we can accommodate you out back where we have set up a lab draw station, weather permitting of course. For Urgent Care visits, we are segregating patients by type to keep sick and non-sick apart.

* If you have an appointment already scheduled you will receive a phone call from one of our front desk staff. They will either tell you that your provider wants you to keep the appointment, the provider feels that the appointment can be rescheduled or that your type of appointment can be handled with a one on one phone call with the provider at your scheduled time. We are handling appointments a week out at a time, so for example we are handling next week's appointments this week. We will be addressing appointments one week at a time. If you just want to cancel your appointment please feel free to call us.

You will not get a phone call at this time in reference to firefighter physicals, they are cancelled for March birthdays and we will wait for further guidance from Fire Rescue.

* The Board of Trustees today approved for participants to be able to refill their prescriptions sooner, excluding controlled substances, at retail pharmacies and through Sav-Rx mail order. The Board also approved waving the co-pay for any Covid-19 test done outside the Wellness Center. And finally the Board approved for EAP visits to be done by telephone on a temporary basis.

* ***The Wellness Center will be closing 1 hour early every day*** in order for the staff to completely decontaminate the facility and get it ready for the next day. This will be on top of the nightly cleaning service that has always been in place. We strongly feel this is necessary during this heightened time of Covid-19 awareness. We also don't want staff overburden by requiring them to work an extra hour beyond their normal 12 hour shifts to do the decontamination. ***So for the time being the Wellness Center hours will be 8am-7pm Monday thru Friday and 9am-4pm on Saturday.*** We apologize for any inconvenience this may cause you.

Remember wash your hands frequently and practice social distancing, and for those of you on the trucks please use your PPE at all times and practice good hygiene!